

# Providing a **GREATER GRIP on your SECURITY**



## **SECOM CMS data analysis report :**

If your alarm is linked to a CMS center via public phone line, GSM module or leased line, you can request for the CMS report for the following purpose.

1. Break-in investigation by customer, CMS company, insurance adjuster and the police
2. Audit trail for arming and disarming of alarm system (time and date) – to investigate late coming to office or early leaving of office, return to premises during off-hours (especially for fraud and theft of company assets)
3. Checking for types and frequency of false alarm rates

CMS company will charge between RM30-100 for each report (1 month). If the customer requires the CMS staff to interpret and explain the report (all types of signals) they will charge additional fee if visit is required.

Each CMS center has their own policy towards keeping the CMS data – some will keep 1 month, 2 months, 6 months or even years (external storage and archiving).



## **Alarm siren and strobe light**

Any alarm system installed will be redundant without an alarm siren and strobe light. Both features are essential to scare the intruder/s and to alert the occupants, neighbors, passerby, response team and the police. You can self test your alarm system to check whether your siren and strobe light is working. Many alarm users are able to arm their alarm system but unaware their siren/strobe light has malfunctioned.

The siren is normally programmed to sound for 5,10 minutes so that it will not disturb the neighborhood (due to the high decibel) . It can also be programmed to be continuous until reset. However, the strobe light once triggered will remain blinking until the system is reset or if the power is removed. The strobe light is useful during the night to guide the response team and police to the scene.

