

## *A word from SECOM: Security at ATM*

Millions of ATM transactions are successfully carried out every day around the world without problems or interference by criminals and fraudsters. The ATM has been used safely for over three decades and has a proud safety and service record throughout that period. Only a tiny fraction of criminal incidents occur at ATMs in comparison to the huge volume of usage at the more than 1.2 million ATMs worldwide.

While ATM's have added some convenience to our lives, a few risks have also popped up. ATM's give criminals another opportunity to get at your money, and you should take steps to reduce your risk. Most of us can stay out of trouble with simple common sense, but you should periodically review some proven tactics.

Most of our readers would have read in the news about theft, robbery, vandalism inside and outside the ATM. To avoid being a victim, it is important to take the following precautions:

1. Avoid exposing your ATM PIN
2. Avoid going to ATM in a secluded area or night time without the presence of others including security guard
3. Check the surrounding vicinity for suspicious loiterers
4. To park your car at a secured area – most victims were attacked after they left the ATM and walk towards their car. Lock your car immediately once you entered
5. To count your money in case it is short and remember to remove your ATM card
6. Keep your transaction slip for proof – you can request your bank for CCTV playback for further evidence
7. Some victims are tail-gated till they reach their house or another destination – always check your rear mirror
8. Do not wear cap, dark spectacle (sun glass) or other head coverings – this is to enable the CCTV to capture a good image of the user in the event of any dispute
9. Avoid keeping the money in the car and left unattended
10. Do not give your ATM card and/or PIN to another person
11. Avoid withdrawing a large sum of cash – some ATM can dispense RM 3,000—RM 5,000
12. For those depositing large sum of cash to the cash deposit machine, you should take extra precautions
13. Carry a pepper spray if necessary for self protection



## *Health map from SECOM: Global Disease - Swine influenza*

### **What is swine flu?**

Like people, pigs can get influenza (flu), but swine flu viruses aren't the same as human flu viruses. Swine flu doesn't often infect people, and the rare human cases that have occurred in the past have mainly affected people who had direct contact with pigs. But the current swine flu outbreak is different. It's caused by a new swine flu virus that has spread from person to person -- and it's happening among people who haven't had any contact with pigs.

### **What are swine flu symptoms?**

Symptoms of swine flu are like regular [flu symptoms](#) and include fever, cough, [sore throat](#), body aches, [headache](#), chills, and fatigue. Some people have reported diarrhea and [vomiting](#) associated with swine flu. Those symptoms can also be caused by many other conditions, and that means that you and your doctor can't know, just based on your symptoms, if you've got swine flu. It takes a lab test to tell whether it's swine flu or some other condition.

### **How can I prevent swine flu infection?**

The CDC recommends taking these steps:

- Wash your hands regularly with soap and water, especially after coughing or sneezing. Or use an alcohol-based hand cleaner.
- Avoid close contact with sick people.
- Avoid touching your mouth, nose, or eyes.
- The swine flu virus can become airborne if you cough or sneeze without covering your nose and mouth, sending germs into the air.

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